

Establishing a Military and Veteran Legal Network

THE DRAFT ROADMAP
September 13, 2016

Military and Veteran Legal Network Roadmap

Targeted Constituents

- Veterans
- Survivors
- Service members
- Family members
- Caregivers

Problems

Veterans, Service members, caregivers and their families are routinely confronted with a myriad of legal issues and a complex legal system that impedes solutions. Elevated levels of legal issues include:

- Homelessness
- Consumer fraud and Identity theft
- Divorce, child custody and support
- Veteran Benefits
- Employment and reintegration
- Substance abuse disorders and depression
- Interstate issues
- Incarcerations and criminal conduct

Guiding Values of the Network

- Trustworthy and Competent
- Collaborative and Cooperative
- User Friendly Access
- High Quality and Speed
- Service for everyone
- Sustainable
- Culturally Competent and Data-Driven
- Comprehensive and Systemic
- Dignified and Empowering
- Values Stakeholder Input

PURPOSE: To increase legal services capacity and connectivity at the local, state and national levels in administrative, civil and criminal law.

Strategies

Increase Capacity

Increase capacity of existing legal services programs

Increase pro bono services augmented with self-help, low bono and referrals

Increase the military cultural competency and expertise of a network of legal providers

Improve Connectivity

Connect existing state and local services to a unified cross-jurisdictional structure to provide comprehensive services

Expand multiple entry points and a personal touch to legal services

Use of an integrated network for multiple access points, data collection and user/provider satisfaction

Assure Sustainability

Central coordination center for assuring vetting, standards, training delivery of inclusive, comprehensive services, best practices, needs assessment, and non-legal resources.

Define and track client and provider outcomes.

Short-term Outcomes

Capacity and Connectivity

Fall 2016 –Planning Meeting
State/ local stakeholders – operational model for successful service delivery
Natl. stakeholders – Framework to support and connect inter- and intrastate legal resources, data, funding, measures, intake and referral.

2017-19

Three to five multi-state pilots to test, implement and refine scalable operations for the four Pilot Outcomes:

1. Recruiting and supporting legal service providers to meet the continuum of needs
2. An interstate referral compact to address multi-state jurisdictional cases
3. A shared case management system that supports legal providers from case intake through resolution
4. An industry-wide legal provider training and education effort/delivery model

Sustainability

Fall 2016 - Develop MVLN governance and operations model (structure and roles)

2020

Establish MVLN Center (four pillars)

Long-term Outcomes

Better
Legal
Support

More
Efficient
Service
Delivery

Proactive,
Responsive
Legal
System

ULTIMATE IMPACT: A military affiliated population with accessible, affordable high-quality legal representation.

Military and Veteran Legal Network Roadmap – Pilots

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Strategies

Increase Capacity

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Increase the military cultural competency and expertise of a network of legal providers

Improve Connectivity

Connect existing state and local services to a unified cross-jurisdictional structure to provide comprehensive services

Expand multiple entry points and a personal touch to legal services

Use of an integrated network for multiple access points, data collection and user/provider satisfaction

Short-term Outcomes

Capacity and Connectivity

2017-19

Three to five multi-state pilots to test, implement and refine scalable operations for:

1. Recruiting and supporting legal service providers to meet the continuum of needs
2. An interstate referral compact to address multi-state jurisdictional cases
3. A shared case management system that supports legal providers from case intake through resolution
4. An industry-wide legal provider training and education effort/delivery model



Groups of states voluntarily and in response to a specific, competitive MVLN request for proposals:

1. Design, plan and execute a two-to-three year multi-state efforts
2. Include at least one of the four pilot outcomes
3. Participate in MVLN planning and sharing processes
4. Receive planning, technical assistance and fiscal support

ULTIMATE IMPACT: A military affiliated population with accessible, affordable high-quality legal representation.

Military and Veteran Legal Network Roadmap – National Coordination

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Strategies

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Define and track client and provider outcomes.

Short-term Outcomes

Sustainability

Fall 2016 - Develop MVLN governance and operations model (structure and roles)

2020
Establish MVLN Center (four pillars)



Components

- Central coordination functions
- ABA-led national steering committee (composed in part by VSLI members)
- Supporting pilots and cross-jurisdictional partnerships
- Moving from pilots to scalable implementation
- Staffing and infrastructure



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